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## 25 Year Service Life Guarantee

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Zenon Pro 18, Pro 24

### Site Assembled and Factory Assembled Rooflights

Hambleside Danelaw Ltd (The Company) guarantees, subject to the terms and conditions, that the rooflights delivered by it:

- have been manufactured in the UK in factories certified to ISO 9001
- have been manufactured in accordance with European product standard BS EN 1013
- are free from defects in factory workmanship and materials
- will remain fit for purpose in normal industrial conditions for a minimum of 25 years dependent upon specification (non-perforation, distortion or structural strength)

Under the guarantee, the Company will make good any section of the rooflights or wall lights, by replacement or otherwise, and any failure resulting from product non-performance which is proved to the Company's satisfaction. The guarantee will be subject to the Conditions of Use and the Limitations noted.

The Zenon Pro rooflights are hereinafter referred to as the product.

The guarantee period commences on the date of first delivery from Hambleside Danelaw Ltd.

### The Service Life Guarantee is subject to the following conditions:

1. The installation of the product including storage and handling must be completed in accordance with instructions and recommendations of Hambleside Danelaw Limited.
2. That all rooflights sheets used in a built-up assembly will be supplied as new. The guarantee will not apply to sheets installed in conjunction with any existing rooflight or metal sheets, or those supplied by another source.
3. The rooflights are not subjected to abrasion, chemically aggressive environments, abnormal loadings/excessive stress, radiation or excessive temperatures  $\geq 60^{\circ}\text{C}$ .
4. The rooflights and associated components used in the rooflight installation are inspected and maintained in accordance with the recommendations of Hambleside Danelaw Ltd by a competent person on a regular basis not exceeding 3 years, and more frequently subject to more aggressive internal or external environmental conditions or recommendations based on previous inspections. Any items recommended for remediation should be carried out as soon as reasonably practical.

5. That all fixings used in the installation of the product must be of stainless steel construction.

6. That all fixings and sealing washers are regularly inspected and replaced if necessary if any damage, decay or evidence of corrosion is present.

7. That all sealants are applied correctly and regularly inspected, and repaired or replaced if necessary.

8. That should any damage be found to the rooflight or rooflight protective weather surface film, then rooflight should be replaced to retain the long term durability of the product in accordance with the original specification.

9. That access to the roof is restricted to authorised contractors only. Authorised contractors are defined as those persons knowledgeable of roofing construction, who are fully aware of HSE considerations in respect of roof work and who have been formally approved by the person responsible for the building management to have access to the roof.

**Subject to the above conditions and should the product fail for reasons other than as a result of accidental or malicious damage, the movement within the building or acts of God, then Hambleside Danelaw Limited's liability under this Guarantee shall be:**

**Within the first 10 years from date of supply to replace the product without cost.**

**Between 11 and 15 years to replace the product, with 25% of the then applicable cost being charged to the customer.**

**Between 16 and 20 years to replace the product with 50% of the then applicable cost being charged to the customer.**

**Between 21 and 25 years to replace the product with 75% of the then applicable cost being charged to the customer.**

**The above is for replacement of the rooflight product only and excludes labour and other associated costs.**

### **Service Life**

Service life of the product is defined as the actual period of time during which no excessive expenditure is required on operation, maintenance or repair of a component. The start of the service life is taken from the time of the installation of the product. The end of the service life is taken at the point in time when the only way to deal with the unacceptable loss of performance is by replacement of the product. For further guidance on durability of building components refer to BS 7543:2003.

### **Non-Fragility**

The natural service life of these products will be in excess of 25 years, and individually all will have an expected non-fragility period up to 20 years subject to application. Used in combination with other Zenon rooflight sheets in an assembly, the likely period of non-fragility can be expected to be up to 25 years or more in accordance with ACR [M]:2014 Fifth Edition subject to all other components of the roof and rooflight assembly retaining their integrity for the same period.

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